



January 17, 2023    MIRANDA FAMILY PRACTICE SURVEY RESULTS

Thank you for participating in our Survey we recently conducted in order to collect feedback from our patients.

We have completed our analysis of the feedback and would like to share some of the significant findings with you.

Overall we found that:

Most of our patients are happy with the level of healthcare they receive at our Practice, including privacy and confidentiality.

Most of our patients are happy with the service they receive from our reception staff.

Most of our patients are happy with the interpersonal skills, communication skills and information provided by their clinician, with most results in the very good, excellent band.

The feedback also indicated areas that we can improve including:

Waiting time - we encourage patients to phone the Practice prior to your appointment to check if the doctor is running on time.

Online bookings – we will look at this at a future date.

Toys for the children and magazines for the patients, which unfortunately we cannot provide due to hygiene reason.

Thank you for your feedback,

The GPs and staff members at Miranda Family Practice